



Engineered Masonry Connectors and Accessories

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Re: Recycled Materials, LEED Program:

As you know there is considerable pressure on environmental issues as they relate to products used in the construction of new buildings. The LEED program is a good example. We have been asked to provide information relating to recycled content of our products.

To this effect, we are pleased to inform you and all our customers that the steel we use has 30% to 50% recycled content. The plastic we use to manufacture the Insulation Supports as of January 1, 2004 is 100% recycled material. Our shipping pallets are second-hand and 100% recycled. Our shipping boxes are made from 100% recycled cardboard. As of January 1st 2004, we have implemented the reuse of cardboard boxes and plastic bags from materials and products delivered to FERO (if you do not object).

Should require any further information please do not hesitate to contact me. Please circulate this information to all those affected within your organization. Thanking you for your co-operation.

Regards,

Dr. Michael Hatzinikolas, P.Eng., Ph.D., F.C.S.C.E.